

Dispute Resolution – Discipline Policy

Queensland Masters Athletics Inc. (QMA) is committed to developing and maintaining an effective dispute resolution and discipline policy. The club will aim to;

- Ensure that any disputes are resolved promptly, objectively and with sensitivity
- Adopt a dispute resolution process that is member focussed and helps to address their concerns
- Ensure consistency in response to any disputes or complaints

QMA will follow the specific dispute and mediation procedures as set out in the Club constitution or the Associations Incorporations Act (1981). This Act states the following;

1. The grievance procedure set out in this rule applies to disputes under these Rules between:
 - a. a member and another member; or
 - b. a member and the Association
2. The parties to the dispute must meet and discuss the matter in dispute, and, if possible, resolve the dispute within 14 days after the dispute comes to the attention of all of the parties.

The general procedure for handling issues occurring will be similar to that proposed in the Play By The Rules organisation's flowchart "Steps for dealing with complaint or allegation of discrimination, harassment or abuse". This flowchart is the second page to this policy.

A QMA committee representative will assist with the organisation of the initial meeting between the two parties and shall act as mediator for both parties, should the member(s) agree.

This version adopted as a policy of Queensland Masters Athletics Association Inc on:

Date: 13th November 2007

President: Original signed Stan Perkins

